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|  | <b>BOSSI &amp; C.<br/>TRANSITI SPA</b><br>a socio unico | DOCUMENTO<br><b>POLITICA PER LA QUALITÀ</b> | D5.2.01<br>Rev. 04 del 09/07/2024 |
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The strategic objectives of Bossi & C Transiti SpA are the creation of lasting value for Shareholders, through the improvement of its efficiency, and the development of services for Customers that increasingly satisfy their needs.

The Management of Bossi & C Transiti SpA, in order to strengthen its position on the markets, applies a Quality Management System compliant with the UNI EN ISO 9001 standard to the company's typical activities, which at the moment are: INTERNATIONAL SHIPMENTS BY SEA , LAND AND AIR, CUSTOMS OPERATIONS AND WAREHOUSING.

The company management promotes all the necessary actions so that, taking into account the internal and external context in which the company operates, the processes are developed pursuing the achievement of its strategic objectives.

Examples of such actions are the following:

- constant commitment to preventing problems, through an approach based on risk based thinking;
- continuous improvement of the quality of the service produced, through careful monitoring of the achievement of its performance objectives;
- striving towards satisfying the expectations of the main interested parties, also through effective internal and external communication;
- providing its employees with knowledge and resources suited to promoting the motivation necessary to fully express their abilities and, in so doing, to contribute to the achievement of corporate excellence;
- compliance with applicable mandatory requirements, including those relating to environmental protection and the protection of people's health and safety.

In summary, Bossi & C Transiti SpA is committed to carefully monitoring its Management System to ensure compliance with all its commitments, pursuing operational efficiency and customer satisfaction through a culture of continuous improvement and shared responsibility.

***Bossi & C. Transiti S.p.A.***  
***a socio unico***

*Genova, 09 July 2024*