



In order to strengthen its position on the markets, the Management of Bossi & C Transiti SpA applies a Quality Management System in compliance with the UNI EN ISO 9001 standard, which at the moment are: which at the moment are: INTERNATIONAL SHIPPING BY SEA AND EARTH, CUSTOMS OPERATIONS AND STORAGE.

The Company's strategic objectives are to increase customer satisfaction by producing a service that increasingly meets its needs, to create new services to be offered to the markets and to improve its own efficiency.

Through continuous improvement of the aforementioned System, the company Management promotes all the necessary actions so that, taking into account the internal and external context in which the company operates, the processes are developed by pursuing the achievement of strategic objectives through the following criteria:

- constant commitment to problem prevention, through a *risk based thinking* approach;
- continuous improvement of the quality of the services provided;
- effort towards meeting the expectations of the main stakeholders;
- compliance with applicable mandatory requirements, including those ones relating to environmental protection and to personal health and safety.

***Bossi & C. Transiti S.p.A.***

Referente S.Q. ISO 9001-2015

*Genoa, 26 October 2020*